9:40 a.m.

GETTING EQUIPPED: Ready for Impact

PRESENTER: Morris Morrison, Owner, Morrison Global Brands, Mooresville, NC

After Morris Morrison’s keynote address, you will be affected — but that’s just the beginning. In this breakout session, you’ll experience the opportunity for the most important step — action. Once you are affected and energized by his keynote program, your hearts and minds will be open, and this breakout session will equip you with “plays to run” on Monday morning that will impact your personal and professional growth, as well as your impact on others. Get ready to be equipped to take your personal ownership and accountability to the next level, while utilizing SAFETY to drive community and organizational growth.

Caught You Doing Something Right

PRESENTER: Tim Neubauer, President, Evolution Safety Resources, Raleigh, NC

This presentation details an ongoing safety management concept called “Safety Contacts.” A Safety Contact is a behavior-reinforcing conversation between employees; it is a process that regularly and positively recognizes employees for the safe behaviors they exhibit. The Safety Contact model was designed from the ground up to be personal, one-on-one, behavior encouraging, behavior improving, and, most importantly, behavior reinforcing.

Workplace Violence — Best Practice: Commit to a Safer Working Environment

PRESENTERS: Brian Anderson, Director of Emergency Management/Security and Cal Hilligas, Sanford Security Officer, Sanford Health, Sioux Falls, SD

This presentation highlights the growth of workplace violence nationwide. In response to this, Sanford Health USD Medical Center had adopted the Management of Aggressive Behaviors (MOAB) program to prepare staff to safely handle violence in the workplace. An overview of the de-escalation techniques and physical skills as outlined by the MOAB program will be provided, including demonstrations of select physical skills.

Choosing the Right Tool for Root Cause Analysis


Root Cause Analysis is a systematic approach to determine root causes of incidents resulting in workplace injuries. There are several methodologies including the "5 Why’s," an Ishikawa (fishbone) diagram, or Six Sigma DMAIC methodology that might be used to provide an effective way to accomplish this task. To determine the causes, both the hazards and related inadequate operating controls that permitted the hazards to exist should be identified. This presentation will examine multiple methods of root cause analysis that are available and how they are applied to help resolve systemic issues.

11:10 a.m.

OSHA Update

PRESENTER: Sheila Stanley, Area Director, South Dakota OSHA Compliance, Sioux Falls, SD

So, what is OSHA doing now? Join Sheila Stanley for an update of OSHA activities in South Dakota from the previous fiscal year, including not only the number of inspections but also why these inspections were conducted; as well as the top ten OSHA violations specifically issued in South Dakota. She will update you on the types of accidents and injuries that have been reported, and discuss common themes related to the workplace fatalities; and how companies can utilize OSHA to strengthen their safety programs, culture and compliance.

Opening the Information Silos: 10 Important Things Workers’ Comp Experts Could Tell You

PRESENTER: James Marsh, Owner, JE Marsh Consulting, Tripp, SD

Workers’ comp authorities are not the best at sharing information that employers and industry members would find valuable. The former director of South Dakota’s workers’ compensation agency will talk about ten things they should be sharing.
11:10 a.m., continued

Opioids in the Workplace

**PRESENTER:** Rachael Cooper, Senior Program Manager and Opioid Subject Matter Expert, National Safety Council, Itasca, IL

Beginning with a national overview of the opioid overdose crisis, this workshop will address the difficulties and impacts the epidemic has on both employers and employees. In discussing current data and trends relevant to South Dakota and Minnesota, we will address several scenarios that resonate with employers across sectors. We will highlight next steps that can be taken to ensure a safer workplace, including a discussion on drug testing, substance use policy development, social factors and more.

Training Strategies: Diverse Tactics for a Diverse Team

**PRESENTER:** Tim Neubauer, President, Evolution Safety Resources, Raleigh, NC

This fun, manager-level session presents a multitude of training strategies to implement at your business. While discussing the various types of learners and how they best process information, we teach practical methods that aid in classroom attentiveness and retention. Additional topics include the importance of follow up training, assessing pre-course knowledge, and fun ways to “break the ice.”

Distracted Driving — Are YOU the Problem?

**PRESENTER:** Lisa Kons, Traffic Safety Program Manager, Minnesota Safety Council, St. Paul, MN

You hear about it on the news, you read about it in the paper — distracted driving is killing your co-workers, their loved ones, friends and family members. Distracted driving is a growing factor and is now involved in 80% of crashes, but it’s not just those pesky cell phones that are to blame. Ask yourself: Do you play the blame game behind the wheel? Is it always the other driver? About how many decisions do you make driving one mile? Can you multi-task? Come and learn the answers to these questions and walk away with tools and resources to keep you and your employees safe behind the wheel.

12:00 p.m.

GOVERNOR’S WORKPLACE SAFETY AWARDS LUNCHEON

**Awards Presentation**

The South Dakota Safety Council and the Governor’s office have partnered to recognize excellence in safety through the Governor’s Safety Awards. Join us at the 26th annual Governor’s Safety Awards Luncheon where we honor South Dakota’s “best of the best” employers for outstanding safety performance. Governor Daugaard has been invited.

**Luncheon Speaker, Karith Foster**

Blending the perfect amount of humor, interactive audience participation and heartfelt personal stories, our luncheon speaker will give you a flavor of her afternoon sessions on the timely and often sensitive subjects of racism, homophobia, class-ism, even size-ism and many other predispositions that fall into the realm of our unconscious bias. The goal is to actively promote change.

2:35 p.m.

**Stereotyped 101**

**PRESENTER:** Karith Foster, Speaker, Humorist, Author, New York, NY

This session is uniquely designed to educate and cultivate a sincere comprehension of the intersection of modern day diversity. Blending humor, interactive audience participation and heartfelt personal stories, this presentation will shed light on taboo and sensitive subjects that include racism, homophobia, and the many other predispositions that fall into the realm of our unconscious bias. This session will prompt you to not just think about how you view the world and ourselves but how to actively promote change.

**Fire Inspections 101**

**PRESENTERS:** Dean Lanier, Division Chief/Fire Marshal, Sioux Falls Fire Rescue;
Mike Top, Battalion Chief/Enforcement and Investigation, Sioux Falls Fire Rescue, Sioux Falls, SD

This session will give attendees the basics on what fire inspectors are looking for during an inspection and show some of the most common fire code violations. Attendees will receive a basic framework to create Emergency Plans for a business. This session will also address the importance of smoke and carbon monoxide alarms.

VISIT THE EXHIBIT HALL ANYTIME BETWEEN 7:30 a.m. – 2:35 p.m.
Opioids in the Workplace: Reducing Use of Opioids in the Management of Back Pain

**PRESENTER:** David Elton, Sr. Vice President Clinic Systems, OPTUM Health, Eden Prairie, MN

Back pain is highly prevalent, costly, the top cause of disability globally and the most common reason for an opioid prescription. Clinical guidelines are highly uniform, yet clinical practice remains highly variable with low value services often provided more frequently than recommended first- and second-line approaches. This presentation will share data on the current state and focus on opportunities to improve quality and affordability of back pain treatment, and discuss the advantages of collaborative relationships among health care providers and employers.

Safety Metrics: Use of Leading Indicators to Improve Safety and Health Management

**PRESENTER:** William R. Stuart, MPH, CSP, Occupational Safety Specialist, Minnesota Safety Council, St. Paul, MN

Safety must be seen as a fundamental value in any organization. Do you want to demonstrate the value that safety and health efforts bring to your organization? This presentation will help you identify better metrics for assessing program success and driving continuous improvement. Leading indicators can help measure efforts that, when proactively initiated and implemented with thought, will improve the safety and health management of any organization. This session will review the use of leading indicators to validate accountability within the workplace and the overall effectiveness of a safety and health management system.

Understanding and Managing South Dakota Workers’ Compensation Claims

**PRESENTERS:** Charlie Larson and Laura Hensley, Attorney’s, Boyce Law Firm, L.L.P, Sioux Falls, SD

Workers’ compensation law is ever-changing and it is often difficult to stay abreast of all the changes as they occur. Understanding the details of workers’ compensation laws, the claims investigation and claim management process, having useful tips to minimize and/or mitigate exposure, and developing an awareness of recent South Dakota cases can put you in the best position to achieve a positive outcome.

3:40 p.m.

OSHA Update (repeat of 11:10 a.m. session)

Stereotyped 101 (repeat of 2:35 p.m. session)

Seeing Accident Investigation Differently

**PRESENTER:** Tom Slattery, Director of Corporate Safety and Risk Management, Raven Industries, Sioux Falls, SD

We are told that most injuries are caused by “unsafe acts” or behavior, but traditional accident investigations usually result in little more than telling employees to “pay attention” or “be more careful next time.” We blame incidents on people’s lack of effort without any real understanding of the causes behind the behaviors, and this approach wastes everyone’s time, leads to recurring incidents, and hurts your safety culture. This session will discuss ways to shake up your process, make it more effective and efficient, and get better, more actionable results.

Harassment and Sexual Boundaries in the Workplace

**PRESENTER:** James Marsh, Owner, JE Marsh Consulting, Tripp, SD

In the last year, workplace sexual harassment issues have come into the national consciousness more than ever. James Marsh — recently retired director of the South Dakota Division of Labor and Management — spent fourteen years of supervising such investigations, and will share recent trends, explain the boundaries between legal and illegal behavior, walk through the state’s investigation process, and leave some time for questions.

Fatigue — A Real Risk

**PRESENTER:** Lisa Kons, Traffic Safety Program Manager, Minnesota Safety Council, St. Paul, MN

Fatigue is a pervasive problem in our society that adversely affects the quality and safety of our daily lives. At home, at work, and on the road, fatigue-induced errors can have devastating consequences. It is a complex issue that should be discussed and managed. We’ll explore physical and mental tiredness, shift work scheduling factors and injury risk, demographic issues, medical conditions, sleep disorders, and technical and organizational approaches to managing fatigue.